

18 October 1956

MEMORANDUM FOR: Deputy Director (Support)

SUBJECT : Letter of Complaint from [REDACTED]

REFERENCE : Memo for DD/S from Inspector General dated
4 October 1956

1. Returned herewith is referenced memorandum with attachments. I have reviewed with the Payroll Branch the facts established by the Inspector General relevant to the letter of complaint dated 17 August 1956 from [REDACTED] and find they are correct as presented. I have not been successful, however, in determining the cause of the delay in submission of [REDACTED] Form 2802 to the Civil Service Commission.

2. The employee of the Fiscal Branch handling retirement actions at the time this error occurred is now in another office of the Agency. She has been contacted with regard to this matter but cannot recall the specific case nor any particular circumstances that would have resulted in the delayed submission of Form 2802 to the commission.

3. It appears that out of the thousands of separation cases handled by the Payroll Branch throughout many years that there is no record of similar error having been made; and since we can find neither justification or specific cause for this particular error, it appears to this Office this is one of those unfortunate mistakes that will occur occasionally in even the best regulated and controlled organizations.

4. In the second paragraph of the referenced memorandum it is stated "This letter and the pertinent facts of the case, TAB B, further substantiate the serious conditions existing in Payroll Branch as uncovered by this Staff and outlined to you in my memorandum of October 2." As indicated in the above paragraph, this is the only case of its type that we have record of and we believe that the source of the mistake is not related to present conditions existing in the Payroll Branch. The error occurred during the period of 27 September 1955 to 20 January 1956, and we do not know of any particular circumstances at that time which would have been the underlying cause for this discrepancy.

SECRET

5. We are very sorry that the case of [redacted] was mishandled and you can be assured that we will do everything possible to prevent a similar error from occurring in the future.

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[redacted]

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Acting Comptroller

Attachments

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ORIGINAL DOCUMENT MISSING PAGE(S):

Attachments